

We are glad to help with Federal Agency issues. If you can't get an answer from a federal agency in a reasonable time or if you have been treated unfairly, we might be able to help resolve a dispute or get you the information you need. I encourage you to browse the pages below for further information:

[Veterans](#)

We can help you address problems with veterans benefits, eligibility determinations, VA home loans, and replacements of medals earned.

[Social Security and Medicare](#)

We can provide you information on Social Security and Medicare benefits. We can also help locate missing checks.

[Immigration](#)

We can help with naturalization applications, immigrant petitions for relatives and adjustment of status applications that are delayed or lost.

[Passports](#)

We can help you obtain passports in an emergency, report lost passports and monitor overseas travel restrictions.

[Internal Revenue Service](#)

We can help you address problems you are having with the IRS and answer other federal tax-related questions.

[Government Benefits](#)

This is a free and confidential website that allows citizens to determine if they are eligible for government benefits and find out how to apply.